

# What you need to know

## Getting an MRI, CT scan or PET scan



**When your doctor orders a high-tech imaging procedure — such as an MRI, CT scan or PET scan — for you or a family member, it may seem overwhelming. But it doesn't have to.**

To help you understand the process, we've outlined the steps below. The goal is to ensure you get the test or procedure you need without paying more than you have to.

There are three steps in the process, each described in more detail below:

- 1) Getting preapproval for the procedure
- 2) Choosing a facility
- 3) Scheduling the procedure

## Step 1: Get preapproval

To be sure the procedure ordered for you is the right one for your unique needs — and that it's covered by your medical plan — it must first be preapproved by Aetna®. This process is called “precertification.”

**The precertification process includes:**

- ✓ Confirmation of member eligibility and the availability of benefits
- ✓ An assessment of medical necessity
- ✓ The identification of members for pre-service discharge planning and the identification and referral of members to specialty programs
- ✓ A determination of coverage and the communication of coverage decisions to treating practitioners, members and/or member authorized representatives/representatives



### What is eviCore?

Aetna works with a third-party vendor, eviCore, as part of the precertification process. Their medical experts are highly specialized and review all high-tech imaging requests using the most current medical and technology guidelines.

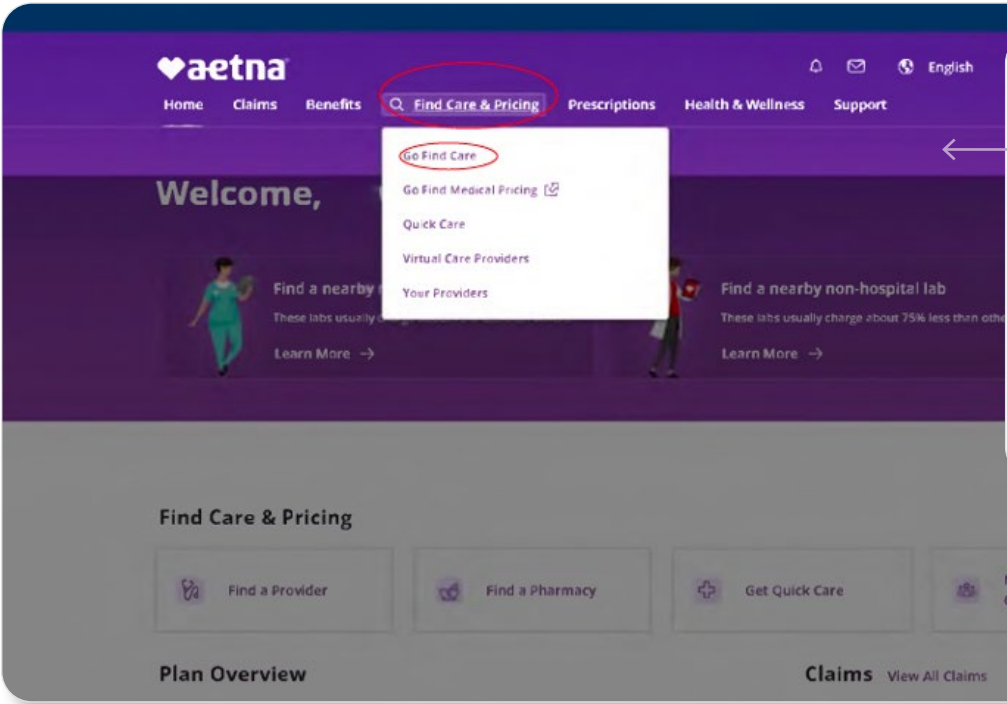
Their goal is to ensure that the test or procedure ordered is the best option for you. If needed, they'll contact your doctor for more information.

If your doctor is part of the Aetna network, they'll handle this preapproval process for you. There's nothing more you need to do. Your doctor's office will contact you once the procedure is approved. Or they'll offer another recommendation if it's not approved. You should also receive a letter from Aetna in the mail.

It may take up to five business days for your procedure to be reviewed, depending on whether more information is needed.

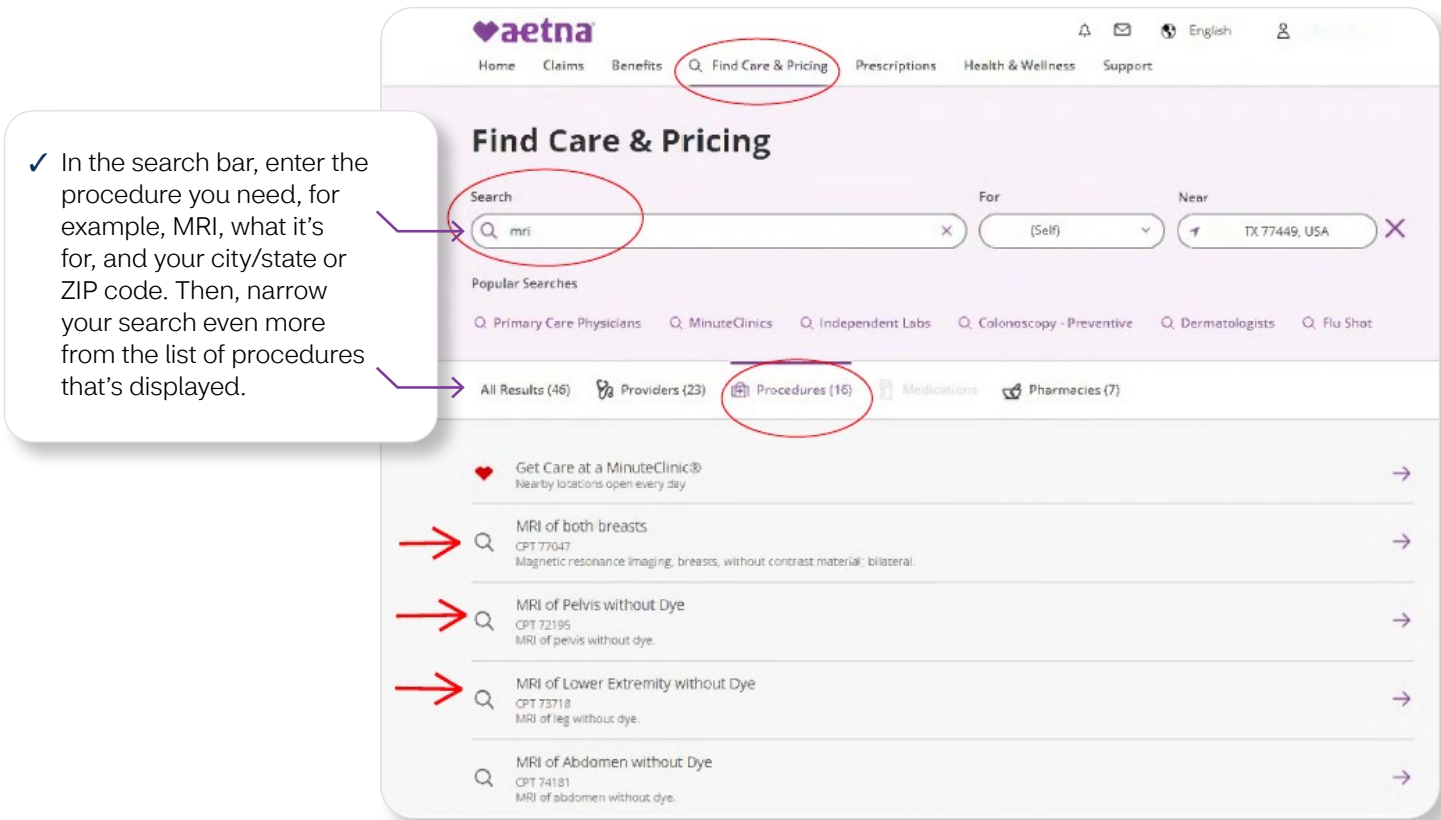
## Step 2: Choose a facility

Where you get your high-tech imaging procedure can greatly impact cost, including how much you'll have to pay out of your own pocket. You can see your in-network options by using the provider search tool on [Aetna.com](https://www.aetna.com). Staying in your plan's network for care will always cost less.

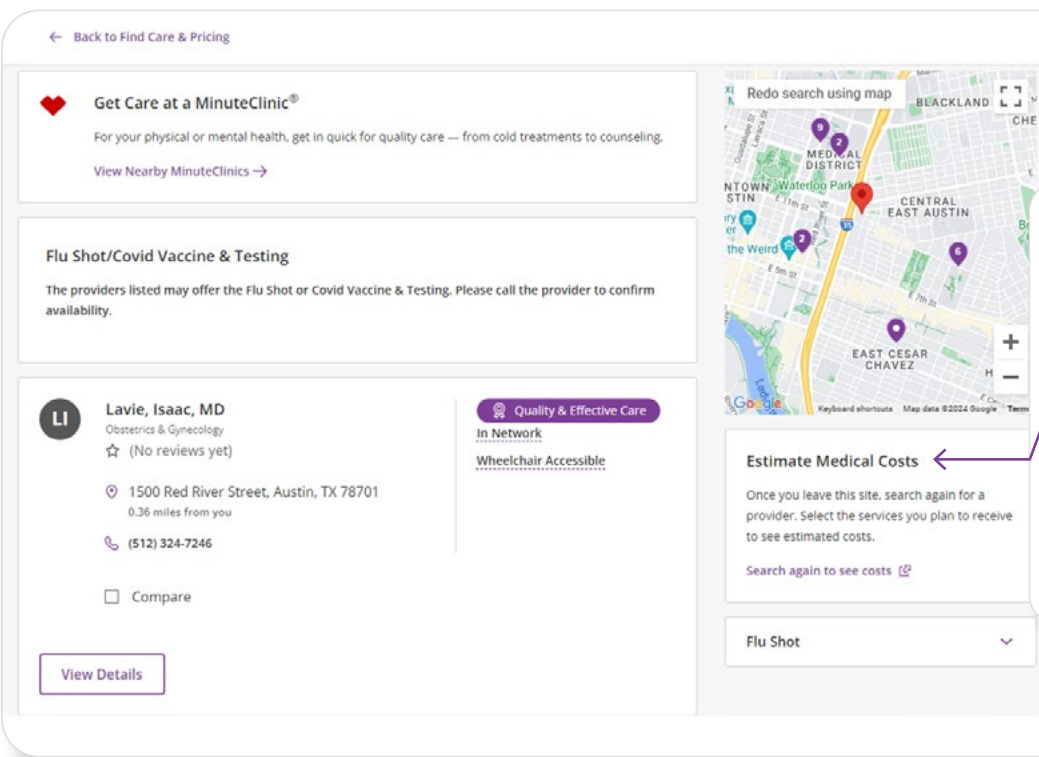


Here's how to find in-network imaging facilities:

- ✓ Go to [Aetna.com](https://www.aetna.com) and log in. If you haven't already, you'll need to set up your username and password.
- ✓ Click **Find Care & Pricing** at the top of your home page, then select **Go Find Care** from the drop-down menu.



✓ In the search bar, enter the procedure you need, for example, MRI, what it's for, and your city/state or ZIP code. Then, narrow your search even more from the list of procedures that's displayed.



**Maximum Savings.**  
100%, No Deductible,  
No Copay.

You'll also see the option to **Estimate Medical Costs**. Clicking here will take you to our cost estimator tool, which will give you an estimate of what you'll owe for the high-tech imaging procedure you need.



## Step 3: Schedule your procedure

**That's it!** You're ready to make your appointment.

The facility will ask for your precertification number from Aetna, and you'll also need the prescription or order from your doctor.



If you have questions about this process or need help finding a provider, contact **Aetna Member Services** at **1-800-228-6481 (TTY: 711)**.



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